

ICT DEPARTMENT INFORMATION SECURITY INCIDENTS LOG REGISTER

| DATE      | INCIDENT                                               | Groups/Services Affected              | ROOT CAUSE                                                                                           | Correction                                      | Corrective action                                                                                        | Date the issue was resolved | BY WHO             | REMARKS                                           |
|-----------|--------------------------------------------------------|---------------------------------------|------------------------------------------------------------------------------------------------------|-------------------------------------------------|----------------------------------------------------------------------------------------------------------|-----------------------------|--------------------|---------------------------------------------------|
| 31-Jul-24 | Breakdown of CPU issued to Mbithe and Ann Cherutich    | Variety Testing an Seed Certification | Excess rainstorms with thernderstorms                                                                | Dispatched to KEPHIS ICT, HQ for repair         | Periodic maintenance of old computers and replacement                                                    |                             | KEPHIS ICT         | One computer repaired, one could not be repaired. |
| 31-Jul-24 | Mulfuction of the Ups                                  | KEPHIS Nakuru Operations              | Fuse breakdown                                                                                       | Electrician addressed                           | Fuse replaced                                                                                            | 31-Jul-24                   | Electrician        | The issue was resolved                            |
| 2-Aug-24  | Server and Internet mulfuctioning                      | KEPHIS Nakuru Operations              | Power upsurge                                                                                        | ICT officer dispatched to address the challenge | ICT officer deployed at the station                                                                      | 5-Aug-24                    | KEPHIS ICT         | The issue was resolved                            |
| 2-Aug-24  | frequent and random Inaccessibilty of seed testing lab | Seed Testing lab                      | Mulfuction of biometric doors in the seed testing lab which since installation has not been serviced | Requisition for servicing of Biometric doors    | The biometric doors in nakuru to be serviced, memo on servicing the biometric doors forwarded for action |                             | KEPHIS ICT         | Not resolved                                      |
| 6-Jan-25  | Slow operation of desktops computers at the registry   | Registry                              | Outdated Technology                                                                                  | Registry computers has since been upgraded      | Continuous upgrade for slowly performing coputers                                                        | 2-Feb-25                    | Bilton             | Issue Resolved                                    |
| 21-Mar-25 | Continuous Electric sparks in the main Power backup    | KEPHIS Nakuru Operations              | Short circuiting by rodents(rats) entering inside the power batteries housing chamber                | Removing elecrocuted rodent                     | Continous managements of rodents in the premises                                                         | 21-Mar-25                   | Electrician/Bilton | Issue Resolved                                    |

Prepared by

Jonah Kahwai

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Approved By:

Charles Onyango

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